



«ELECTROMONTAZH» («ELMO» JSC) JOINT STOCK COMPANY

QUALITY POLICY

"Electromontazh" JSC - one of the largest construction and installation companies performing works on any complexity objects in the territory of the Republic of Kazakhstan.

With the benefit of a rich track record of performed projects, image of a reliable partner and a Kazakhstan manufacturer of electrical installation products and structures, "Electromontazh" JSC continues its history, strengthening the company's position, the foundation of which was laid more than 80 years ago.

Today "Electromontazh" JSC carries out systematic work on modernization and reconstruction of production, improving the quality and safety of products and works performed, in order to fully meet the requirements and expectations of our customers.

Being committed for maximum satisfaction of market needs, the management of "Electromontazh" JSC determines the following strategic tasks:

- to carry out activities pursuant to the current regulatory and legal acts of the Republic of Kazakhstan, state and international Quality Standards (Standard RK ISO 9001: 2016, ISO 9001: 2015, Quality Management System) and safety of work and products;
- to increase competitiveness and business development by reclaiming new markets, applying high-quality raw materials and materials, upgrading the skills of the Company's employees and improving technological processes;
- to ensure quality and safety in the course of construction and installation works and production of products that meet the customers' requirements for reliability and performance characteristics;
- to ensure the resulting rate of the Quality Management System through internal audits, assessing customer satisfaction, making decisions based on facts, allocating and allocating the necessary resources, and involving the Company's employees in the process of continuous improvement;
- to ensure the implementation of processes to achieve quality objectives, as well as gaining and benefiting all concerned parties: shareholders, employees, suppliers, contractors and the community;
- to identify the risks associated with the production of products and work processes, including any changes, and implement measures to manage these risks;
- to ensure the preservation of the Company's impeccable reputation as a reliable supplier and employer;
- to ensure that the Quality Policy is accessible to all concerned parties.

The management undertakes to annually analyze the activities of "Electromontazh" JSC in achieving its objectives and revise this Policy: to set new targets and rates of development aimed at improving and improving the Company's activities and to encourage employees to achieve relevant achievements.

Director General

E.E. Umbetaliyev

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